

2026 Annual Report

**South Vancouver Family
Place Society**

Incorporated 1977

June 19, 2026 AGM



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Message from The Board Chair

Chair's Report – Tiffany Lee
South Vancouver Family Place – 2026 AGM

I would like to respectfully acknowledge that South Vancouver Family Place (SVFP) operates on the unceded, ancestral, and traditional territories of the xʷməθkʷəyəm (Musqueam), Sḵwxwú7mesh (Squamish), and səlilwətał (Tsleil-Waututh) Nations. We are grateful to live, learn, and work on these lands and remain committed to fostering a welcoming and inclusive community for all families.

On behalf of the Board of Directors, I am proud to reflect on another year of resilience, growth, and community impact at SVFP. As Board Chair, it has been an honour to work alongside such a dedicated group of board members, staff, volunteers, and community partners who remain deeply committed to supporting families during a time of significant economic uncertainty and rising community need.

Families across our region continue to face increasing pressures related to affordability, housing, childcare, and overall wellbeing. In response,

This year, the Board focused on maintaining strong governance and financial stewardship while supporting strategic growth and innovation. We were pleased to support initiatives such as the RBC Green Tech Skills Program, the United Way Work Experience Grant, and the implementation of a new data management system, all of which strengthen our ability to serve the community effectively and sustainably. The Board also provided guidance on major organizational decisions, including preparations for our future expansion to the River District, ensuring our long-term vision remains rooted in accessibility, inclusion, and community impact.

We also continued strengthening our internal governance practices through succession planning, board development, and ongoing collaboration with Executive Director Julio Bello and the exceptional SVFP staff team. Together, their leadership, professionalism, and dedication have helped the organization navigate change while continuing to deliver high-quality programs and services to families who rely on them every day.

Looking ahead, the Board remains optimistic about the future of South Vancouver Family Place. We are excited to continue expanding partnerships, supporting families through innovative programming, and growing our presence in the River District community. In challenging times, community organizations play a vital role in creating connection, belonging, and opportunity, and SVFP continues to rise to that responsibility with care and purpose.

On behalf of the Board, thank you to our members, staff, volunteers, funders, and community partners for your trust and support. Together, we are building a stronger, more resilient South Vancouver for all families.

---Tiffany Lee





Message from The Executive Director

Executive Director's AGM Report – Julio Bello
South Vancouver Family Place – 2026

At South Vancouver Family Place, our mission—to strengthen families through connection, education, and support—has never been more important. Over the past year, our work across three spaces—South Vancouver, the new River District site, and our KidsCare Preschool—has created a deep social impact for families. At our main site, our drop-in programs continue to welcome children and parents seeking a safe, nurturing space to connect and play. At KidsCare, our staff provide inclusive, playbased learning that supports children's social and emotional growth, especially for those with unique needs. In the River District, we are laying the foundation for a new chapter of community building, where families can grow, laugh, and learn together in a shared, welcoming environment.

The economic impact of our work has also been significant. By offering affordable or lowcost programs and family support, we are helping parents manage the pressures of rising living costs while still giving their children enriching experiences. At the same time, through partnerships such as the RBC Green Tech Skills Program and the United Way Work Experience Grant, we are creating real job opportunities for local residents, including training and stipends to support financial stability. These initiatives not only strengthen our programs but also help build a local economy rooted in care, skills, and community.

We also care deeply about our environmental impact. Our outdoor fitness and naturebased programs invite families and seniors to move, connect, and appreciate our local parks and green spaces. The River District location will be developed with shared use and sustainability in mind, helping us reduce energy and resource waste. Behind the scenes, our new data management system has reduced our reliance on paper, making our reporting and recordkeeping more efficient and environmentally responsible. Together, these choices reflect our commitment to a future that is both healthy for families and gentle on our planet.

As we look ahead, I am deeply proud of what our staff, Board, members, and partners have achieved together this year. From the success of our programs to the opening of our River District space and the launch of our digital systems, every step forward is a result of our shared belief in families and community. Thank you for your trust, your dedication, and your faith in South Vancouver Family Place. Together, we will continue building a stronger, kinder, and more sustainable community for all.

Board of Directors

2025-2026



Tiffany Lee – Chair
Misako Taimur – Treasurer
Justina Loh – Secretary
Lal Dhillon
Janaina Batista
Gabriela Ivone Macias Gonzalez
Duanfan Mia Wen
Yunli Lily Zhen



SVFP Staff Team

April 2025- March 2026

Summer Staff

Enzo Arincibia
Angelica Gaspar
Farida Mohibi
Georgia Krombein

Kidscare Preschool

Maiya Aliyeva – Supervisor
Wing Kwan (Campion) Fong
Krestal Abundo

Janitor

Juana Juan

Management

Julio Bello – Executive Director
Victoria Ragas - Chief Finance Officer
Elizabeth Ncube – Administrative Assistant

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Family Place Drop-in (includes Fraserlands)

Ingrid Rios – Family Place Supervisor
Ann Asselstine – ECE/ Group Facilitator
Kenia Borges - Family Support activity worker
Farida Yasmin – ECE/Family Support worker
Luisa Huamani – ECEA/Family Support worker

Relief Staff

Mindy Biring
Andelina Filipovic
Diana Marcela Osorio

Mission and Vision Statement

Mission

South Vancouver Family Place's mission is to support and strengthen families with young children in building healthy relationships and community networks by providing services and programs in a welcoming, nurturing, stimulating and respectful environment.

Vision

South Vancouver Family Place envisions a connected community of happy, healthy families where everyone is safe, engaged and welcome.





Funders and Partners

2025 - 2026

Funders

Ministry of Children and Family (MCFD)

BC Gaming

City of Vancouver

Canada Summer Jobs

Royal Bank of Canada

United Way

Community Partners

5 Family Places Partnership

South Vancouver Neighbourhood House

South Vancouver Health Centre

Family Services of Greater Vancouver

ATTI College

Sprott Shaw College

Langara College

Boys and Girls Club Fraserview

Donors and Friends

SVFP Program Stats



Family Drop-in Program stats

(Program offered at Nanaimo main location and at Fraserlands River District location)

1328 families served

1,100 hours

4545 total visits adults and children



SVFP Program Stats



SVFP Summer Camp

We provided children with the space and support to develop socially and emotionally, learning how to collaborate and communicate with other kids through group activities.

30 children
63 attendance
6 weeks
108 hours



Summer Sports Day

(collaboration with Boys and Girls Club, and Killarney)

111 children
21 volunteers and 8 staff



SVFP Program Stats

Community Outreach
and other special events
Program Stats

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247 new families outreached
374 families served Multicultural lunches
79 families participated in Dog Therapy sessions
42 children served by Dental Hygienists



SVFP Program Stats

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Parent Education Program Stats

126 families served for Night out
347 attendances for parent education workshops



SVFP Program Stats

Early Years Literacy Program Stats



326 hours of service
1053 total visits
88 average families served per month



SVFP Program Stats

Food Security Program



1550 food hampers distributed to 36 families per week for 43 weeks.

127 families received grocery gift cards over Christmas holiday.



Social Media Outreach



887

Facebook followers

18,001

Website Reach

815

Early Years Literacy Activities
Published

Kids Care Preschool

- Served over 60 families during the school year
- 19 children attended summer 2025 program



Kids Care Preschool

Our time at the preschool has been truly wonderful. The staff are warm, attentive, and genuinely care about each child's development and well-being. We've seen such positive growth in our child—not only academically, but also socially and emotionally. The environment is nurturing, inclusive, and full of engaging activities that make learning fun.

We are very grateful to be part of this supportive community and appreciate all the effort that goes into creating such a positive space for families.

Thank you for all that you do.

Warm regards,

Tomas Maratka and family

Your paragraph text



Kids Care Preschool

"We have had the great fortune of having both of our children attend Kids Care Preschool (in different years). Teacher Maiya and Teacher Krestal work hard to keep the curriculum updated. They change it from year to year so the children get different experiences. The amount of hard work that goes into doing that is unbelievable and is much appreciated!

Teacher Maiya and Teacher Krestal truly care for each and everyone one of their children. We have worked with them closely when our children were having issues. They are extremely responsive and caring. They worked hard with parents and children to resolve the problem.

We are so lucky to have found such a great pre-school for our children. It is such an asset to the community and we hope it sticks around for a very long time!"

Cheers,
Amy

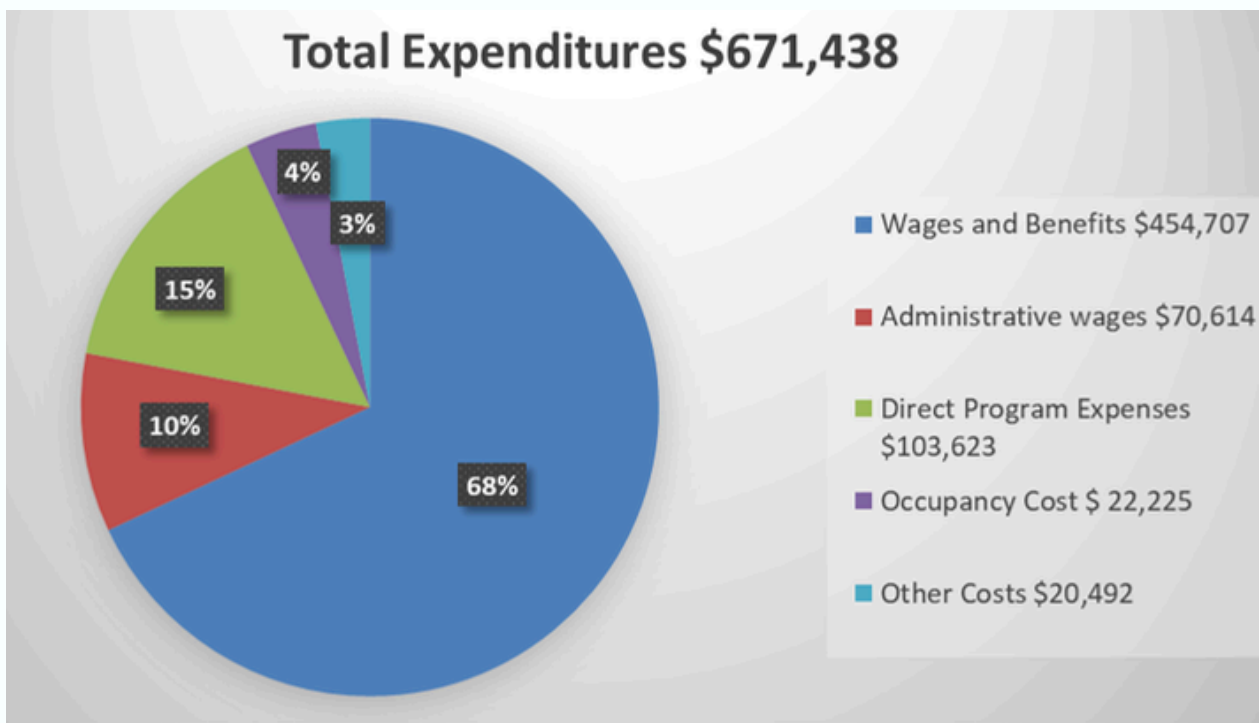
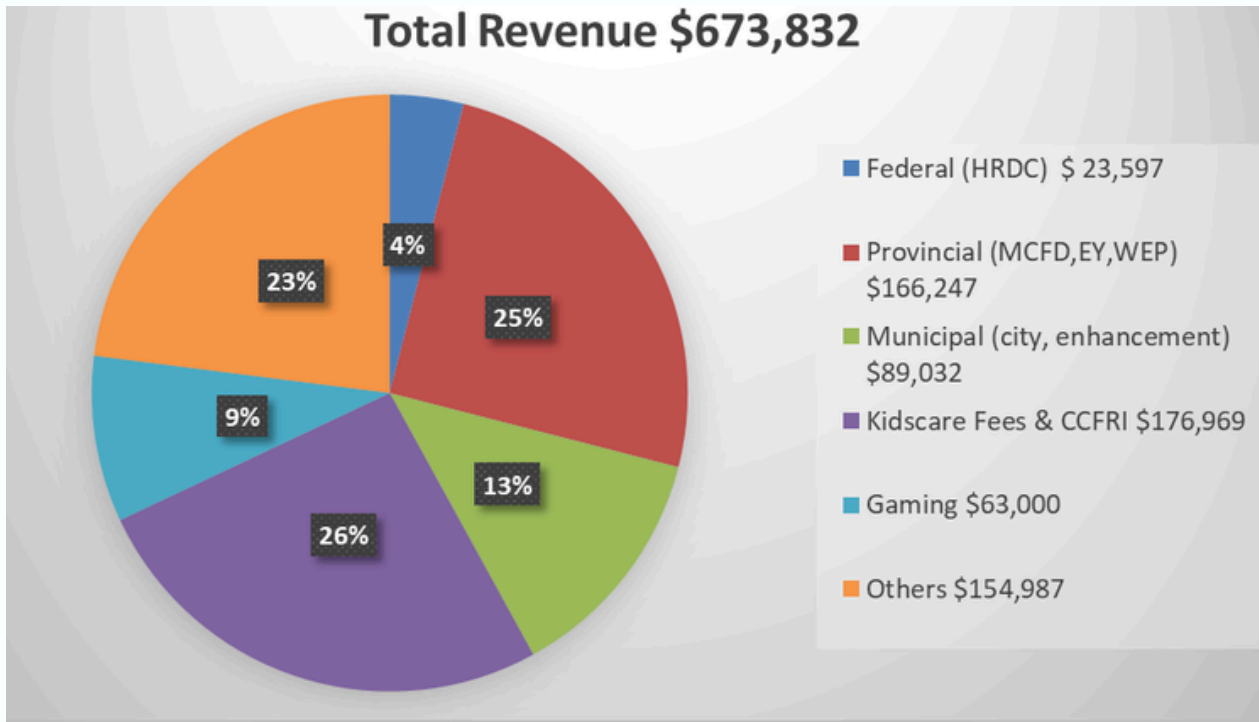
Your paragraph text



Kids Care Preschool



Financial Summary



Volunteers



Total Volunteers

(Activity, Maintenance and Professional services)

- Number of Volunteers = 56
- Number of Hours of Volunteer service 2,339
- Total value of volunteer service \$35,850
- Board of Directors total contribution of 170 hours valued at \$4,250

Donations

\$8,096 value of inkind donations
(food, craft supplies and office supplies)





Volunteer Impact Statement

I am proud to be a part of Vancouver Family Place as a Volunteer, it has helps me a lot to build my career. Before joining Family Place I felt so alone and upset. After I joined Family place I got lots of inspiration to do work in my life. Since coming to Family Place I have learned a lot of things, like how to communicate with people, work with children and parents, childcare skills, arts and crafts, cooking, gardening, and helping people. I was also able to help at the food hub and I



received a weekly food hamper. I feel happy when visiting SVFP and it has become a really important place for me. I have had the chance to participate in many programs and it really is an amazing feeling. All staff and volunteers are very good and helpful. I am really proud to be a part of the team, working and understanding each other. SJ

I've been doing a volunteer job for SVFP and it's an amazing job. Since I came I started my journey as an outside worker and gardener. I learned a lot of stuff I didn't know before at all but more importantly I learned how important it's for kids to grow and develop on a place that it's fun, happy, and secure for them. I consider that everyone who works there it's someone amazing who always prioritizes what the kids and parents feel or need which it's amazing to me. As for my own experience I have to say that it helped me a lot to be more outside and more participatory on group activities after I finished my own volunteer stuff. Moreover, I consider this experience helped to learn about new abilities I already had but didn't develop at all and now I'm happy doing them every day I go there. S

List of Donors

2025-2026

- Ken Arnold
- Sharon Banu
- Debra Locke
- Zined Bekkari
- Vanessa Fong
- Justina Loh
- Tania Arroyo
- Poly Bo Lai Tsui
- Claudia Liu
- Salim Khomeini
- Telus
- Spratt Shaw College
- Stonehouse Family Fdn
- Pottinger Bird Ltd
- Oppenheimer School
- Maple Ridge Culture & Educ
- Flexplan Maint.
- Qi Ling Chen
- Scot Sorensen
- Afsal Zain
- Pat Shelard
- Dnata Suppliers
- Wesgroup

We couldn't have done it without your
generous support

Thank you to all our donors and volunteers

Success Stories

- I have been involved with the family place for 5 years and also had the pleasure of sending my children to preschool there. They are an outstanding organization with dedicated staff who are committed to helping people, wherever they are at in their journey. I have a lot of respect and appreciation for the services and friendship offered. When I come to SVFP I feel welcomed and comfortable, I have learned about The art of patience, community, and integration. They were there for me when I had nobody else. They are the family support that people need.
- Family place is my second home, my kids they love it and we really enjoying every visit there! The staff are so friendly I love Ingrid she an amazing lady, very professional, talking to everyone about how we are doing. My children love coming to SVFP, I've been able to connect with other others, and I have been able to participate in most programs, I have really enjoyed the activities that are provided.
- My daughter and I started attending this Family Place in January 2025. It was the highlight of her week to come and play with all the toys. Both of us made friends with other families and the support staff. We enjoyed attending the multi cultural lunches and activities put on by them. My daughter even had her birthday party there. We miss Family Place a lot now that my daughter started daycare in March 2026. We always felt welcome and included and we always recommend the program to other new families that we meet. Shout out to Luisa, Ingrid and Farida for their warmth and inclusivity. CS

Success Stories

- I've been attending the SVFP program for over three years now, including their night-out programs, and it has truly become like a second home for us. The programs have not only provided meaningful activities and opportunities for growth, but they've also given me peace of mind and a sense of community. My child has grown in confidence and joy, and I've felt less alone, more supported, and deeply grateful. When I come to Family Place, I feel welcomed, supported, and at ease. I have learned many things from SVFP. Most importantly, I have learned the importance of community and support in parenting. I've gained new ideas on how to better support my child's development, while also learning to be more patient and present. SVFP has provided a safe, welcoming space where both my child and I feel supported and valued, especially their coordinator, Ingrid. She has been a truly supportive person. The programs have helped my child grow in confidence, social skills, and happiness, while also giving me guidance, reassurance, and a strong sense of community.
 - Since I have been attending the programs and drop ins I feel the staff are very professional organized,executing the program and are always informative in any concerns parents or caregivers have . I feel very safe and truly believe when I come to family place my child is constantly learning in a supportive and progressive environment provided by the amazing staff. When I come family place I feel ,confident a feeling of wellbeing and know I have help in any concerns I have regarding my infant. I also have time to connect with other parents and speak with them regarding infant concerns. I have learned to be a more confident, responsible, patient and supportive caregiver . I am also aware of other organizations and activities that my child may be interested in and benefit from. staff provide a caring, supportive and very organized environment.
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Success Stories

- My experience visiting SVFP has been one of connection and gratitude. SVFP has opened the door to a strong sense of community for my family. It is a place where we can stay warm during the cold months and where my child can grow and share in a healthy, positive environment. It allows us to connect with other parents, and Ingrid has done a wonderful job connecting us to resources. The team here has also provided us with valuable parenting advice and strategies. As a newcomer, it has also helped me learn about and feel connected to Canadian culture and celebrations. During periods of unemployment, it eased my stress by supporting my food security, and it meant so much to my family to have a warm Christmas and be able to celebrate the holidays with the SVFP support. SVFP is more than just a place, it is a community that truly supports, empowers and makes you feel that you are not alone.
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- Myself and my granddaughter are very eager and enthusiastic about coming to the play N Learn program where we find a schedule of activities that encourage, engage and also focus children with ideas and maintain their interests. My granddaughter has gained confidence, ability to be a team member and do various skills I feel a sense of satisfaction that I have come to a place of positive energy with all the staff like Farida, Kenia and most of all Ingrid whose dedication shows in all the programs I have attended, they are very well coordinated and executed by her efforts through the staff.
 - SVFP has been beneficial because it provides a welcoming environment where families can learn, connect, and support each other.
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Success Stories



- Family place is a comfort zone for me and kids. We feel supportive and relaxed from all staff and we receive a lot of things like gifts, foods and fun times. Childminding is great so that I can participate in the night out and have my own time, I enjoy the fun activities .



- I attended " Nobody's perfect parenting group", I learned a lot and how to deal with many issues about my family and how to manage my 3 year old daughter's tantrums. I feel like I found a family, I have been able to interact with other parents and children. My family is so grateful to have a family place close by to bring our daughter there because we have no family here in Vancouver. It has been an amazing experience for me, participating in many of the programs, I even had a chance to take part in volunteering opportunities.
- By coming to Family Place I have learned many things about child caring and I have learned new skills, gained confidence, and made new friends. I also learned how to communicate better and handle different situations. When I come to Family Place I feel happy , homely and welcomed.



Gallery



Gallery



Gallery



Gallery

