

# 2024 ANNUAL REPORT

**South Vancouver Family Place Society**

Incorporated 1977

June 26, 2024 AGM

**Main Address:**

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**[www.southvancouverfamilyplace.org](http://www.southvancouverfamilyplace.org)**



**Kids Care Preschool**

**7715 Muirfield Drive**

**Phone: (604) 325-2222**

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# Message From The Board Chair

As a representative of South Vancouver Family Place board of directors, I would like to acknowledge the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xwməθkwəy̓ əm (Musqueam), Skwxwú7mesh (Squamish), Stó:lō and Səl'ílwətaʔ/Selilwitulh (Tsleil- Waututh) Nations.

Over this last year I have been honored to serve in the Chair role and have spent time building trusting friendships with staff, families, and other board members. I come from a nursing background where community interaction is seen as a major pillar in developing positive socioeconomic outcomes for growing families. Through participation in South Vancouver Family Place happenings and KidsCare preschool I've witnessed quality effects on my children's early growth and development; serving as personal testament to the importance of the work being done by this organization.

The year 2023-2024 has been a continued period of positive recovery. We have seen stable demand for our drop- in programs and a reassuring increase in our preschool attendance nearing pre pandemic levels. Our core staff members have remained, and we were pleased to welcome the new preschool teacher, Krestal, the new Admin support, Elizabeth, and two new board members; Ken and Gabriela. We also bid farewell to ECE Timea, whom we can all agree had a remarkable impact on our students and community.

During the last year SVFP has been working on program expansion to serve a wider age range, with the goal of retaining families who are familiar with us once they age out of our traditional early child programs. From pre-teen art camps to grandparent - led walking groups, we are striving to widen our lens to maintain relationships families over the continuum.

On behalf of the Board of Directors, I would like to sincerely thank all of the staff, volunteers, donors, families, and community partners for their care, commitment, and contributions toward SVFP programs and KidsCare Preschool.

As we look forward to the year 2024-2025, we are excited to work on new initiatives including the opening of the Fraser Lands location and formulating our next long term strategic plan. We are in the process of renewing our core mission and values, and gathering data from the community to ensure we continue to offer meaningful services. Stay tuned for an exciting year ahead!

Haylie Samson

# Message From The Executive Director



Dear Board Members, Staff, Volunteers, and Community Members,

As we reflect on the past year, I am pleased to share the achievements and successes of South Vancouver Family Place (SVFP). Under the dedicated efforts of our team and the unwavering support of our community, we have continued to thrive in our mission of supporting families and enriching the lives of children.

**Success of SVFP Programs:** Throughout the year, our SVFP programs have witnessed tremendous success. From parent-child programs to educational workshops and support services, we have remained committed to providing valuable resources and opportunities for families in our community. The positive feedback and increased participation from program attendees serve as a testament to the impact of our efforts in strengthening family bonds and promoting healthy development.

**Fraserlands/River-district Initiatives:** Our initiatives in the Fraserlands and River-district areas have been instrumental in fostering community connections and engagement. Through strategic partnerships with local businesses and organizations, we have been able to extend our reach and deliver tailored services to meet the unique needs of families in these neighborhoods. The collaborative spirit within our community has been pivotal in driving positive change and creating a supportive environment for families to thrive.

**Success of Kids Care Preschool:** I am thrilled to announce that Kids Care Preschool has had an exceptional year. Our dedicated team of educators has worked tirelessly to create a nurturing and enriching learning environment for our young learners. With a strong focus on early childhood development and school readiness, Kids Care Preschool has prepared children for the transition to kindergarten, equipping them with the skills and confidence needed for success. As we bid farewell to our graduating preschoolers, we extend our heartfelt wishes for their continued success in kindergarten and beyond. It has been a privilege to witness their growth and development, and we are confident that they will excel in their academic pursuits.

In conclusion, I extend my deepest gratitude to our board members, staff, volunteers, and community partners for their unwavering dedication and support throughout the year. Together, we have made a lasting impact on the lives of families in South Vancouver, and I am excited to continue our journey of growth and success in the years to come.

Julio Bello

# BOARD OF DIRECTORS

## 2023-2024

**Haylie Samson** – Chair

**Tiffany Lee** – Vice Chair

**Carole Wong** - Treasurer

**Sumitra Quiring** – Secretary

**Lal Dhillon**

**Gabriela Ivone Macias Gonzalez**

**Ken Arnold**

**Rob ListECKi**



# SVFP STAFF TEAM

## 2023-2024



### **KIDSCARE PRESCHOOL**

Maiya Aliyeva – ECE/Supervisor  
Florence Kwan -ECE  
Krestal Abundo - ECE  
Julie Anne Carino - ECE  
Joanna Wang - ECE  
Timea Quon – Special Needs Worker

### **FAMILY PLACE DROP-IN (including Fraserlands)**

Ingrid Rios – Supervisor  
Carrie Cassidy – Parenting Programs Facilitator and Adult Support  
Ann Asselstine – ECE/ Group Facilitator  
Kenia Borges - Activity Worker  
Farida Yasmin – ECE/Family Support Worker  
Luisa Huamani – ECEA/Family Support Worker  
Juana Juan - Janitor

### **RELIEF STAFF**

Shabnam Nahar  
Mindy Biring  
Cindy Wong  
Erika Siu

### **SUMMER STAFF**

Jaspriya Biring  
Angelica Gaspar  
Dante Di Marino  
Angeleah Valeriano

### **PBMLT PROJECT**

Punit Kaur Gill – Employment Counsellor  
Mandana Hojjat – Employment Counsellor  
Sukhmit Biring – Admin Asst.

### **MANAGEMENT**

Julio Bello – Executive Director  
Victoria Ragas - CFO  
Elizabeth Ncube – Admin Asst



# MISSION STATEMENT

## **Mission Statement**

South Vancouver Family Place's mission is to support and strengthen all families with young children in building healthy relationships and community networks by providing services and programs in a welcoming, nurturing, stimulating, and respectful environment.

## **Our Vision**

South Vancouver Family Place Society envisions a connected community of happy, healthy, families where everyone is safe, engaged, and welcome.

# FUNDERS AND PARTNERS

## Funders

City of Vancouver  
Ministry of Children and Family Development  
BC Ministry of Poverty Reduction - PBMLT Project  
BC Gaming  
Prospera Credit Union  
Canada Summer Jobs  
BC Center for Ability  
Community Food Center  
Community Workforce Response Grant (CWRG)  
Donors and Friends of SVFP

## Community Partnerships

Vancity Credit Union  
5 Family Places Partnership  
South Vancouver Neighbourhood House  
Pacific Immigrant Resource Society (PIRS)  
South Vancouver Health Center  
Growing Eden  
Family Services of Greater Vancouver



# SVFP PROGRAM STATS

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## Food Security Program

*In Partnership with South Vancouver Neighbourhood House and Re-foods*



**1892** food hampers distributed

**177** individuals served

**12** volunteers contributed

**576** hours of service

**58** families participate in Gardening program

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# SVFP PROGRAM STATS

## Family Drop-In

*(Main location and Fraserlands Drop-in)*

**343** families

**514** children



**995** hours of service

**7195** total Visits at Family Drop-in

**964** total visits at Fraserlands  
Outdoor Program



# SVFP PROGRAM STATS

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## Community Outreach and Other Supports

**1,047** hours invested providing referrals

**238** new families added

**84** children received Dental Health service



**31** families attended MOVIE NIGHT

**227** families attended **6** Multicultural/Special Events

**28** teens participated in summer and winter Special programs

Provided space for **72** sessions of YWCA Mom's group,

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# SVFP PROGRAM STATS

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## Parenting Education & Group Support

**185** families served

**277** children served

**78** hours workshops



### Topics covered:

- Sleep Tips for Babies
- Positively Inspired Parenting
- Arts and Crafts
- Interactive Workshops
- Nobodys Perfect

# SVFP PROGRAM STATS

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## Early Years Program

**300** families served - Multicultural Lunch

**285** adults & children served

**450** hours early literacy activities



# SVFP PROGRAM STATS

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## Supply Chain Management Diploma Program

**30** students trained

**86%** success rate



# SVFP PROGRAM STATS

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## Training Support & Practicum Training

**1116** total hours invested in  
training  
**16** Practicum students

**UBC Nursing: 216 hours** *practicum Training*  
for **9** nursing students

**Langara College ECE: 480 hours** *practicum*  
*training for 4 ECE students*

**Sprott Shaw College ECE: 240 hours** *practicum training*  
for **2** ECE students

**SUN Agency Settlement Worker: 120 hours**  
*practicum training for **one** student*

**PIRS: 60 hours** *practicum training*  
for **one** student.

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# SOCIAL MEDIA OUTREACH

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**17,501** Total Website Visits

**2,863** Total FaceBook hits

**543** Total Early Literacy  
Activities Published

# KIDS CARE PRESCHOOL

OVER 70 CHILDREN SERVED



# KidsCare Parent Letters

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*I just would like to say a big, heartfelt "thank you" to teacher Maiya for being so patient with our Arthur. He is on the spectrum and loves to climb places he shouldn't. I really appreciate teacher Maiya for guiding him in how to move safely and including him in circle time when he can't make himself be in. She gets Arthur to read the hard words in her storytelling and this makes him feel included when his senses is making him want to escape. I commend her kindness in guiding him in the safe paths and activities.*

*Thank you for making our Arthur happy! We look forward to the next school year!*

*Karina T. (mother)*

*We have been with Kidscare for many years now especially with teacher Maiya. My son went to preschool there and my daughter is currently in her first year at the school. When she first started with the school she was very shy and did not use her words very much at the school (chatterbox at home!), but over the next few months she opened up and is talking with her teachers and friends and enjoys going to school! We love the warm feeling when we walk in each day and when we say goodbye. Maiya has always been so loving (my son loves to pop in and see her whenever he gets a chance!) but all of the teachers are great (she attends the MWF mornings), and we are so lucky to have had both our children attend in this amazing school! Keep up the great work :)!*

*Thanks,  
Raveena*

# KidsCare Parent Letters

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*I wanted to provide a quick note for Kids Care Preschool:*

*We are so happy that we enrolled our child in Kids Care Preschool. The teachers are all so patient, caring, and supportive that she looks forward to going to preschool every time. We loved the Christmas party/concert and various activities planned for our child during the year. We know our child enjoys preschool with all the things my child shares with us.*

*Thank you Kids Care Preschool.*

*My son Mattias attends 3 afternoon classes on Mondays, Wednesdays and Fridays.*

*Mattias has had a wonderful experience at preschool this past year. He has learned about so many things that hes been excited to share with his family. We love hearing about his school days.*

*He has learned about celebrating different holidays including Christmas and Chinese New Year. He enjoyed learned about dinosaurs and he really loves art time and when he gets to paint.*

*We have hung up almost all his artwork and talk about them often.*

*He has made some best friends in preschool and talks about them all the time and how much fun they have together.*

*He learns best from teacher Maiya and Krystal. They are both great teachers!*

*I was happy when teacher Krystal joined back in January as it has been a more pleasant experience since.*

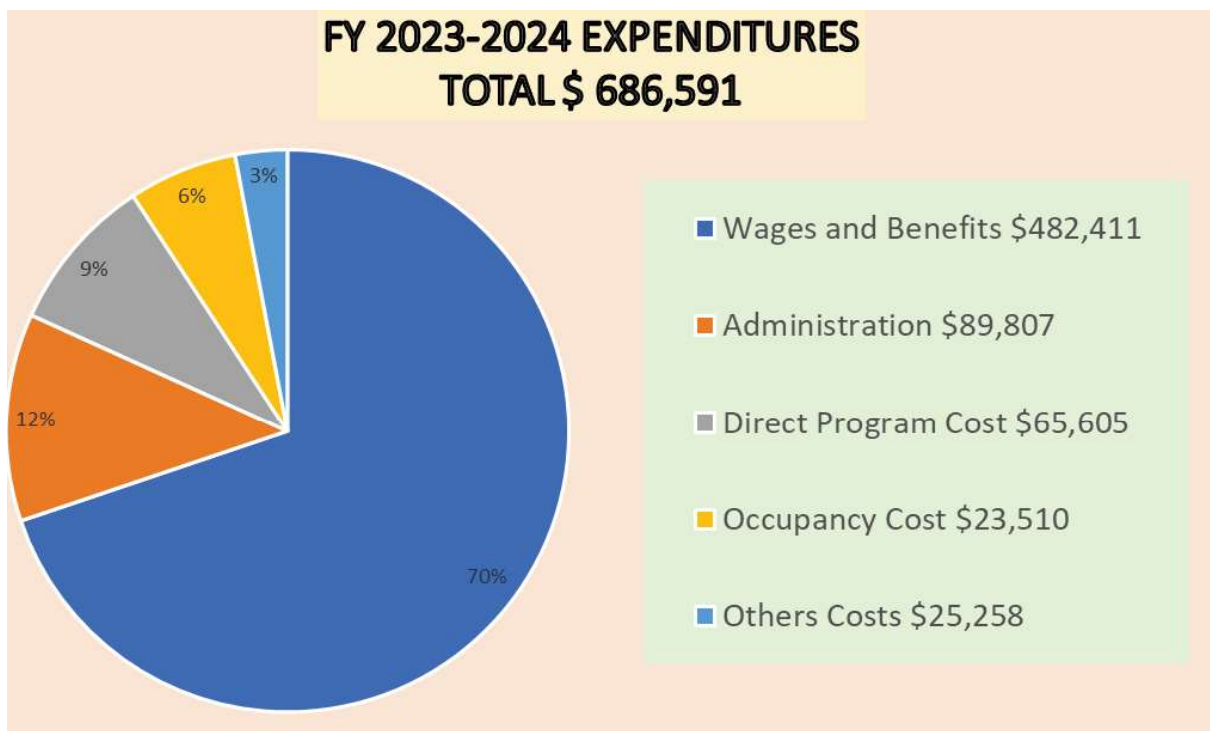
*Thank you to both teacher Maiya and Krystal for a wonderful year!*

# FINANCIAL SUMMARY

## CHART 1. FY 2023-2024 : Revenues



## CHART 2: FY 2023-2024: Program Expenditures



# TOTAL VOLUNTEERS

## 61 and 8 Board of Directors



## DONATIONS



# Volunteer Impact Statement

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We would like to extend our heartfelt gratitude to the entire Vancouver Family Place team, with a special mention to Ingrid, who played a pivotal role in our orientation and provided continuous support and guidance. The staff members we encountered were friendly, incredibly knowledgeable, and eager to share their wealth of knowledge. In particular, Ingrid's real-life examples and insights on approaching the challenges related to our practicum curriculum were immensely valuable.

What stood out during our time at Vancouver Family Place was the sense of being part of a nurturing community rather than just an institution. This environment allowed us to feel at ease when asking questions and engaging with families and their children.

As nursing students, our goal is to learn how to connect with families from diverse backgrounds and their children. Throughout our pediatric community clinical placement, we had numerous opportunities to explore how we could integrate our nursing skills when working with children and families who speak different languages and come from varying cultural backgrounds. We also gained insights into the profound effects of social isolation during the pandemic and learned about strategies to address the associated developmental challenges. This experience deepened our understanding of the importance of music, games, and arts in enhancing language skills, as well as the benefits of therapeutic and age-appropriate play.

We are genuinely appreciative of this community-based clinical experience, which has bolstered our confidence in building rapport and working with children and families. These skills will undoubtedly serve us well in our future nursing careers.

Alina & Nadya

# LIST OF DONORS

2023-2024

Ken Arnold  
Teresa Essler  
Haylie Samson  
Salim Khimani  
Claudia Liu  
Shenuri Murdoch  
Wendy Rist  
Federico Tapnio  
Alice Wong  
Keith Wong

WE COULDN'T  
HAVE DONE IT  
WITHOUT YOUR  
GENEROUS  
SUPPORT.

THANK YOU  
to all our donors  
and volunteers.

# SUCCESS STORIES

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*Fraserlands Drop-in has been a real lifeline for me and my boys since they were four months old. I have felt very isolated since my twins were born, but having a place to go consistently where I can talk to both childcare professionals and other Mums has made a big difference. My boys love going and have benefited hugely both socially and developmentally. George in particular enjoys the creative projects in the parent packages and I really appreciate the helpful resources and information that Ann provides. We feel very lucky to have a place to go and people to talk to, right in our neighbourhood. Thank you so much to Ann, Carrie, Kenia, Mindy and all the other wonderful people who have supported us over the last year. Thank you.*

*Louise*



*I am a mother of 2 and have been attending the programs at South Vancouver Family Place for the past 2 years. Since coming to SVFP I have felt supported and listened to. I found the support I had been needing as a new mom, a woman and new immigrant. I have enjoyed speaking with Staff and other parents, where I have learned different ways to educate, listen and observe my children, and that it is ok to make mistakes. I appreciate the informative bulletin board where I have found resources about other programs and other organizations like the South Vancouver Neighbourhood house, schools and daycare information.*

*Gaby*

# SUCCESS STORIES

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*I look forward to coming to South Vancouver family place each morning. When I arrive I feel confident, assured and positive that I have come to a place where I am welcomed and accepted. Since coming to Family Place I feel I have gained knowledgeable information about the growth of my grandchildren, staff have been able to give direction in many ways when I have inquired about the needs of my grandchildren and myself and I so I feel I have been able to cope better.*

*Grandma Shameema*

*Family Place is close to home and is a resource filled place for my and my little kids. I have felt comfortable, supported and welcome by the kind team members. I have appreciated the parenting Support Groups. Thank you to the staff team for supporting me in my community initiative of the shoebox project.*

*Shenuri*

*Family Place has provided me with an accessible and convenient place to connect with other moms and Supports. Since attending the program I feel welcomed and part of the community.*

*Laura & Robbie*

# SUCCESS STORIES

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*Since coming to SVFP, the staff have been consistently there for me and my family and have been the main social exposure for my children's early childhood development, friendships and a wonderful place to celebrate many cultural holidays.*

*Mom*

*I am very grateful for the opportunity SVFP gave me to be part of their big family as a volunteer, to meet wonderful people, understand and respect other cultures, the love for children, and learn more about childcare. SVFP is a wonderful space for children and caregivers.*

*Volunteer Diana*

*Since coming to Family Place I felt the support and a real sense of community. My child and I have been able to socialize and maintain and build new relationships. I have learned not to question my or my child's abilities as well as ideas to teach and do fun activities with my child.*

*Since attending Family Place I have become aware of all the resources available in the community, I've been able to connect with other parents. My very introverted daughter has become to trust and really like the teachers at the family drop-in program. The teachers are wonderful. They are also always there for me if I have any questions about parenting.*



# SUCCESS STORIES

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*I recently started to volunteer at SVFP and since the first day I have felt at home. The staff greeted me with a smile, and a warm welcome. Since I am new to Canada I appreciate the kindness, helpfulness and being able to learn about child development. I am a quiet person, but since coming to family place, it has helped me to come out of my shell. I am the most happy when I attend the Family Drop-in Program where I am inspired when I see the parents, grandparents with their children.*

*Volunteer Ramilyn*



*SVFP is a fantastic place, we have felt very welcomed. They gave us, My husband and I the opportunity to volunteer, the chance to share with their professional staff as well as other volunteers. We've met other families, assisted with childcare and the staff always takes care of us. I have learned a lot from all of them. I enjoy my time at SVFP.*

*Feeling Happy, grateful, fortunate and blessed.*

*Daniela and Jorge*



# GALLERY



# GALLERY

