

ANNUAL GENERAL MEETING

September 23, 2020

South Vancouver Family Place Society

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7710 Nanaimo St

Since 1977



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MISSION STATEMENT

Our Mission

South Vancouver Family Place's mission is to support our families with young children in building healthy relationships and community networks by providing services and programs in a welcoming, nurturing, and respectful environment.

BOARD OF DIRECTORS

Wendy Ma - Chair

Andrea Pohlers - Treasurer

Lindsey Bogunovic - Secretary

Angie Blair

Lal Dhillon

Rob Listeki

Sumitra Quiring

Jannie Szeto

Carole Wong

STAFF TEAM

Julio Bello - Executive Director

Victoria Ragas

Ingrid Rios

Eva Joung

Ann Asselstine

Renee Parker

Carrie Cassidy

Kenia Borges

Manjit Garcha

Chi Charchuk

Farida Yasmin

Maiya Aliyeva

Erika King Yin Siu

Krissy Buchanan

Shafani Riyaz

Gurminder Johal

Brittany Balagot

Sofia Relota



MESSAGE FROM THE BOARD CHAIR

On behalf of the Board of Directors, welcome to the 2020 Annual General Meeting (AGM) of South Vancouver Family Place (SVFP)! We would like to acknowledge that the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xwməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish), Stó:lō and Səlílwətaʔ/Selilwiltulh (Tsleil- Waututh) Nations.

2019-2020 has been an eventful year of change and adjustment for SVFP. Not only did we bid farewell to our outgoing board chair, Sally Fitzpatrick, as well as our executive director (ED), Kim Berger, but the board went through a rigorous search process, with input from staff, and ushered in a new ED, Julio Bello.

Under the new leadership of Julio, SVFP continues to operate its flagship drop-ins at two locations, as well as run our popular Kids Care Preschool programs. While Julio spent his early months learning about SVFP and the community it serves, he was quickly able to identify new initiatives to strengthen the internal capacity of the organization as well as explore new funding options. Just as the organization was about to embark upon a strategic planning process, the world around us changed.

In March 2020, the global pandemic forced us to close the preschool temporarily. We shifted our services from in-person contact to on-line programming. The Chinese character for the word “crisis” 危机, also bears the meaning of opportunity. Consequently, we are extremely proud of the committed staff team who persevered to seek new ways to provide programming to our communities, and we continue to do our best within the guidelines provided by the provincial health authority.

I would like to take this opportunity to thank all the dedicated staff and volunteers who support SVFP, as well as the volunteer board of directors who work with me to govern this wonderful community organization. We also share our successes with our partners, funders and donors, whose ongoing support is more important than ever during these uncertain times.

We look forward to your continued patience as we navigate through the unknowns of the year ahead, and hope that families in our community remain safe and healthy.

Wendy Ma



MESSAGE FROM THE EXECUTIVE DIRECTOR

As we celebrate our 43rd anniversary, South Vancouver Family Place is built on solid foundations and has found momentum and stability since its humble beginnings in 1977. I want to thank our very dedicated staff, our funders, volunteers and donors for their confidence and loyalty. Particular thanks are due to the Board during a time of transition and renewal.

The past year was full of adaptations as COVID-19 became a new word/term/norm. South Vancouver Family Place took stock of the past and moved boldly towards its future. The positive impact on the communities we serve in South Vancouver and the River District are already being felt as we move further into 2020/2021 fiscal year.

Under the dynamic Board leadership of Wendy Ma - Board Chair and her energetic Board Team; Andrea Pohlers - Treasurer, Lindsey Bogunovic - Secretary and our Board Representatives; Angie Blair, Lal Dhillon Jannie Szeto, Sumitra Quiring, Rob Listecky, and Carole Wong South Vancouver Family Place continues to thrive because of their leadership and support. They have and continue to join us every step of the way as we move forward, crossing into new frontiers, renewing old relationships, and fostering new partnerships.

The critical work we do continues to make a positive and significant difference for those living in and around South Vancouver.

Sincerely.

Julio H. Bello

Executive Director

South Vancouver Family Place

FUNDERS

City of Vancouver
 Ministry of Children and Families
 Development (MCFD)
 BC Gaming
 Prospera Credit Union (formerly
 Westminster Savings Fdn)
 Federal HRDC (summer jobs)

Recreation Foundation of BC
 Vancouver Coastal Health
 BC Council for Families
 BC Center for Ability
 Wesgroup Properties
 Donors and Friends of SVFP

COMMUNITY PARTNERSHIPS

EFL Properties Ltd/ Wesgroup
 Family Services of Greater Vancouver
 Pacific Immigrant Resource Society
 Growing Eden
 Vancouver School Board

5 Family Places Partnerships
 Vancouver Public Library
 South Community Health Centre
 South Vancouver Neighbourhood House



FAMILY PLACE DROP-IN

FAMILY PLACE MAIN AND FRASERLANDS

Total Families Served - 846

Total Visits - 20,462

Total Hours of Service - 1,968



PARENTING EDUCATION AND ADULT SUPPORT

Workshop Sessions Offered - 33

Total Families Served - 72

Total Attendances - 404

Families that received individual counselling - 36

COMMUNITY OUTREACH

Number of new families reached - 501

MCFD EARLY YEARS

Total Hours of Direct Service - 442

Total Children visits - 1,430

Total Adult visits - 1,382



KIDS CARE PRESCHOOL

Due to the Covid19 pandemic, the Preschool class 2020 did not have a chance to hold a graduation ceremony in June and the year-end Picnic in the Park party. We had a full class registration last year.

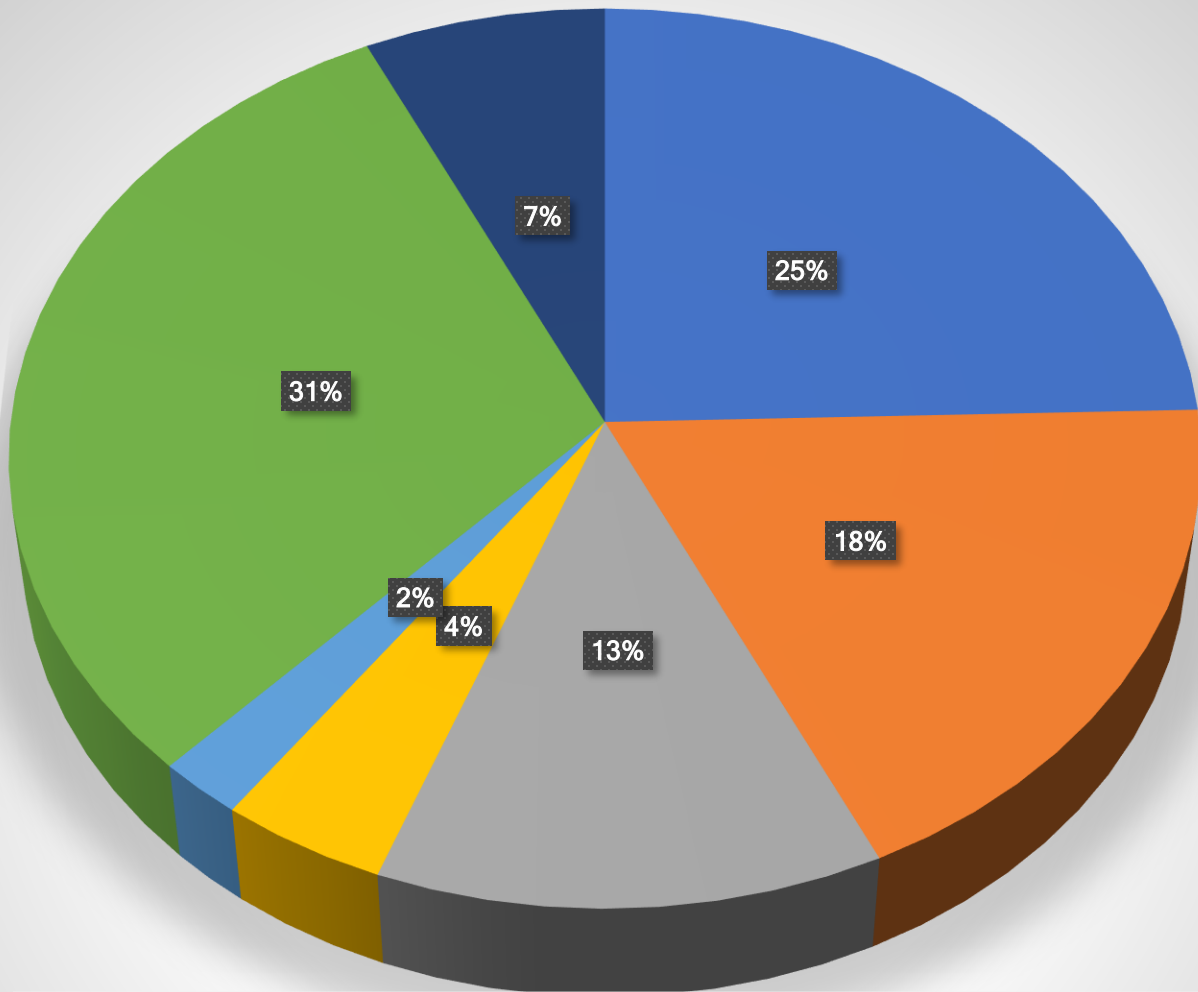


"Erika, A heartfelt THANK YOU for all you have done for Evan's preschool education! You are such a hardworking and thoughtful teacher, and one of a kind. Your job as an early child educator is invaluable and your passion for teaching children is truly inspirational. We are so fortunate to have been able to meet you, and hopefully we can stay in touch"
- (Beatrice, Jason, and Evan)



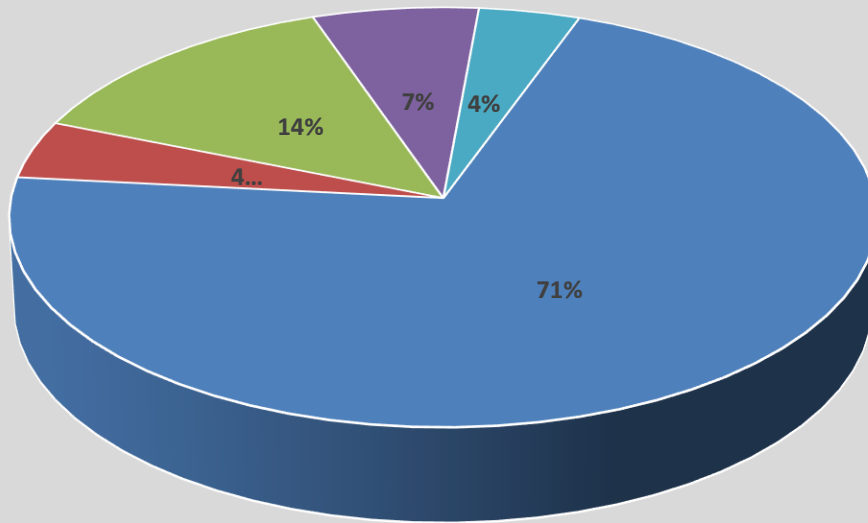
FINANCIAL SUMMARY

Total Revenues: \$474,632



- Ministry of Families & Children Development: EY, CCOF, ECE-WE \$116,574
- City of Vancouver: CORE, Fraserlands, Enhancement \$87,338
- BC Gaming \$60,690
- Prospera Credit Union (formerly Westminster Savings Fdn) \$20,000
- HRDC Summer Jobs \$10,181
- Kids Care Fees & Subsidies \$146,259
- Other: Donations, Fundraising, Interest, Small Grants \$33,589

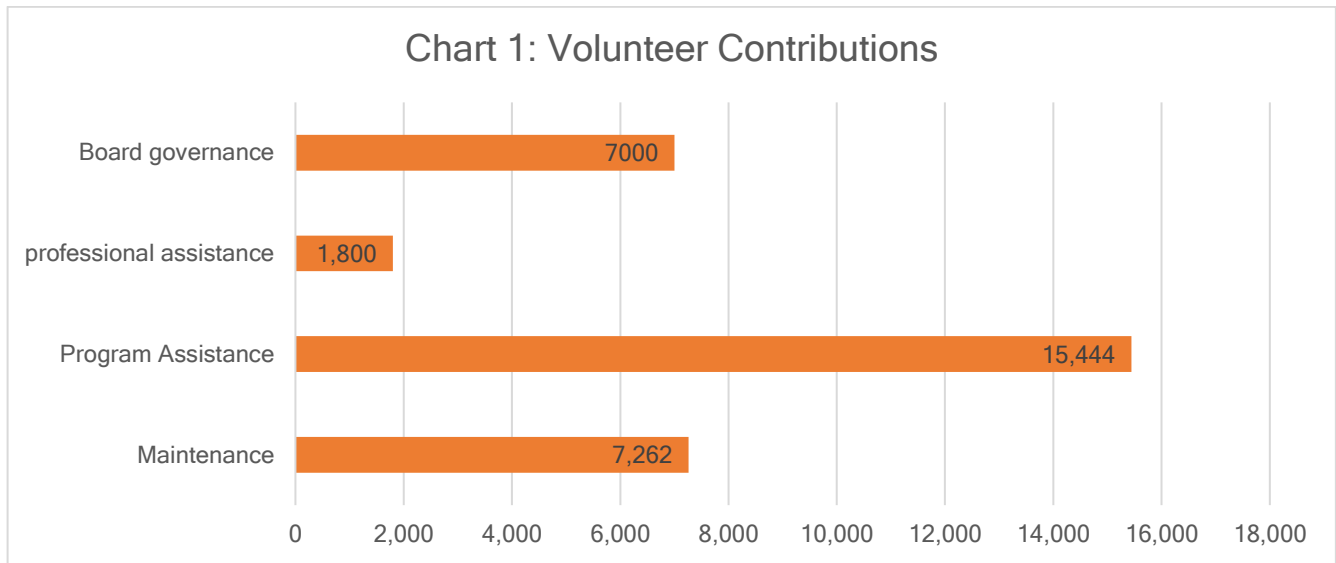
Total Expenditures: \$461,347



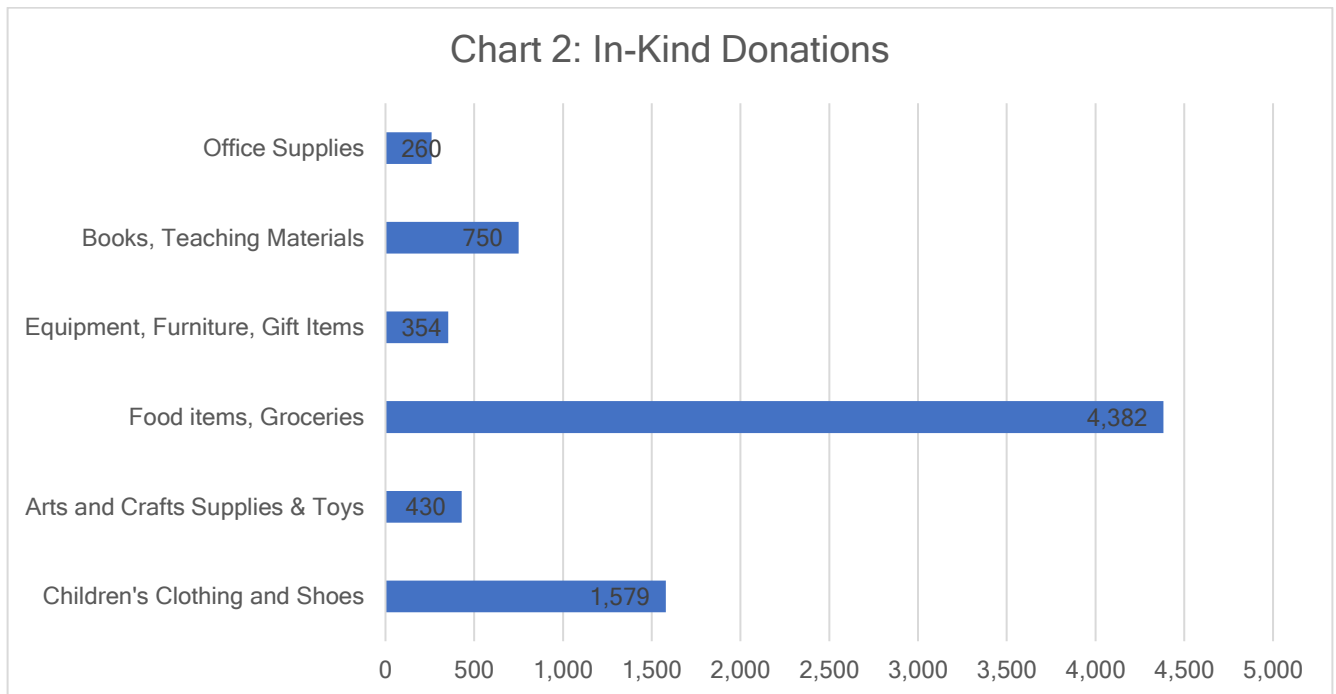
■ Wages and Benefits	\$327,794
■ Program supplies and Equipment	\$20,600
■ Administration	\$62,812
■ Occupancy Cost: Insurance, Maintenance, Utilities, Alarm, Janitorial	\$31,144
■ Other: Office, Volunteer Support, Professional fees	\$18,997

South Vancouver Family Place Society is a charitable not for profit organization and about 10 percent of our annual budget comes from cash donations and fundraising, the rest is from grants from different sources. We thank all our funders for their continued support.

VOLUNTEERS AND DONATIONS



There was a total of 43 volunteers contributing a Total of 1,344 hours valued at \$ 24,506. The Board of Directors contributed a total of 280 hours valued at \$7,000



Total In-kind donations received was valued at \$7,755 and was distributed to all program locations. Most of the donated goods were given to our participants and some were used at our various programs.

IMPACT STATEMENTS

This is Charlotte, Sarah's mom. I just want to shout out a big "Thank you" for the great program you are offering. Sarah first dropped in the river district family place when she was 3 months. When she was almost 8 months, we went there almost every day. Sarah enjoyed playing the toys, observing other babies and adults, or just exploring the space. It was also a great relief for me as a first-time mom to mingle with others as well as asking baby related questions to professionals like you. Due to the pandemic, the program was moved online. Sarah also enjoyed virtual singing along with all the teachers from the family place. It was great seeing other babies everyday through zoom as all playground were shut down at that time.

Now Sarah has been in a daycare for a month. We really missed the family place. The experience Sarah had with you helped in transitioning her in a group daycare setting. For example, she was already familiar with many of the songs. She knew what circle time was. She has had experience interacting with many babies and adults... and so much more.

It was such a great experience and have helped so many parents taking care of their children. Thank you for creating a welcoming community for the families and always providing valuable insights of child caring.

All the best to you and other teachers. I will comeback if my second baby comes in.:-D

Charlotte.



More success stories

A social worker contacted us to let us know that she was sending a struggling mom with an infant to attend our January Nobody's Perfect group and our drop-in. The mom came to the NP group but said that she did not feel that she needed the group or help. When the 6 weeks of the program finished, she did not come any more. I phoned after a couple of weeks, and she said she was doing fine and had other things to do, but when I asked what, she couldn't say what she was doing besides sleeping and being at home.

Despite saying that she would not come any more, the next week she came to the Fraserlands drop-in. She told me that she had to admit that she needed us and missed coming. She said she had been trying to pretend she was fine, but could not do it anymore, and realized that she did not have to pretend with us. She told me that she was glad I had phoned and let her know that she could change her mind and come back. She didn't think anyone would notice or miss her, and it meant a lot to her to be phoned, and also to have people remember her name and greet her when she came in the door that morning. She said it really helped her to come to A new mother with a 2-month-old baby came to Fraserlands for the first time and was tearful as she walked in. She explained that she had been in Canada for 2 weeks and felt so lost and alone. She said she had found out about us when she came into the River District Display center while she was exploring her new neighbourhood. She saw us in the calendar of program that the River District prints.

I introduced her to the new moms who were sitting in a circle, and they made her feel very welcome for the rest of the program. As she was leaving she told me that she feels so much relief and much happier now that she knows that this is a place where she can make friends with other parents and learn about the community from them. She has come regularly since that first day.



GALLERY

