

# Contact Information

## Kids Care Preschool

7715 Muirfield Drive

Kids Care Tel. (604) 325 2222

[www.kidscarepreschool.org](http://www.kidscarepreschool.org)

## South Vancouver Family Place

7710 Nanaimo Street

Vancouver, BC  
V5P 4Y2

SVFP Tel. (604) 325 5213

[www.svfp.org](http://www.svfp.org)

## Fraserlands Family Place

8683 Kerr Street Vancouver, BC.

SVFP Tel. (604) 325 5213

[www.svfp.org](http://www.svfp.org)



South Vancouver  
Family Place Society

Updated August 2019  
By Lexi Hilderman



# South Vancouver Family Place Society

Annual General  
Meeting  
October 23rd, 2019

Since 1977

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## Message from the Executive Director

What an incredible year of change and growth at South Vancouver Family Place Society. As I reflect on another successful year, I am filled with gratitude for the dedication of our staff, volunteers, and funders. It is through their ongoing support, dedication and commitment that we continue to provide strength-based services and programs dedicated to supporting families with young children in our community. A sense of community belonging nurtures us all and I am happy that SVFP has been building community connections and wellness for over 43 years now.

2018/2019 saw new funding from the Ministry of Children and Family Development providing one more day of programming in the River District and enhanced programming at the main site including the food and garden program on Wednesdays and the Parent/Infant Drop In.

In 2018, as part of the Provincial Government's Early Care and Learning Recruitment and Retention Strategy, the KidsCare Preschool Early Childhood Educators (ECEs) received the wage enhancement benefit. This is an important step in the recognition of the valuable work of licensed early childhood educators in our community and the important role they play in a child's development.

We continue to see increasing number of families with young children accessing our services and programs with each year that passes. The impact of the services SVFP provides is hard to measure but we know from the words of our participants that we do make a difference.

I, sadly, had to step down from my position as Executive Director in May 2019. I am grateful for all the support and love from the staff, volunteers and families at SVFP and have such fond memories of my 3 years as part of this loving family. However, I am extremely happy that SVFP is now in the hands of Julio Bello who brings a wealth of experience in the sector as well as a loving dad of 2 children.

Kimberley Berger

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Few Words from Julio Bello the New Executive Director:

Thank you, Kim, for your incredible work and dedication to South Vancouver Family Place. In the short time that I have been the Executive Director here at South Vancouver Family Place - I have had the pleasure of working with some highly energetic and devoted staff; participated in very successful programs and have witnessed so many smiling faces from our participants young and old. As we move forward in our quest to bring new programs, and expand services that meet the needs of South Vancouver, we will always be mindful of maintaining the culture that makes this place thrive.

Julio Bello

# Funders

## Major Funders:

City of Vancouver

Ministry of Children and Family Development

BC Gaming

Westminster Savings Foundation

Federal HRDC (summer jobs)

## Other:

CLICK

DaCoda Literacy

The Bridge Youth & Family Services

Vancouver Coastal Health

Family Services B.C.

Donations, Fundraising, & Small Grants



*"Thank you to all of our Funders, Partners, and donors for supporting SVFP this past year in all its endeavors.*

*We couldn't have done it without you!"*

## Our Mission

*"South Vancouver Family Place's mission is to support families with young children in building healthy relationships and community networks by providing services and programs in a welcoming, nurturing, and respectful environment."*

# Message from the Chair

Firstly, it has been an honour and a privilege to serve the South Vancouver Family Place as a member of the board and as chairperson for the last 6 years. I thank all the members, the stakeholders, community partners, funders, and everyone who shares this space, for their commitment to this organization and the community at large. Thanks to our legion of dedicated volunteers, and of course our incredible staff.

As outgoing chair I wish to share a little about what the family place has done for me personally. Ultimately it is our common experiences that bring us together and I hope that many of you will hear in my own an echo of your own story.

I first came to the family place as a young mother; my daughter was a year and a half and I was struggling. I didn't have a sense of community, my foundation was rocky. I knew that I wanted to be the best mother I could be but I was so very tired, and lost in doubt and fear.

The family place gave me a sense of stability. I grew to love the structure and consistency of its programmes while also revelling in the care and familiarity of its welcoming centre. I took workshops which allowed me to speak about my fears of failure in a non-judgmental environment, and I took classes that allowed me to better understand the inner workings of my little human's mind.

But it was when I was asked to volunteer for the board that I gained so much. That leap of faith in my abilities gave me a confidence and courage it would take me many years to fully appreciate. I was able to give back to the community that had given so freely to me, which fostered in me a sense of purpose and pride. I felt entrusted with this precious responsibility, to help ensure everyone who needs it, everyone who feels as lost as I did, can find the support and safety of this beautiful space.

I will be forever in the debt of the loving, kind, compassionate and caring employees of the South Vancouver Family Place.

The SVFP has gone through some big changes over the last year. Our executive director, Kimberley Berger, resigned for health reasons and I thank her deeply for her service. We are grateful and excited to welcome our new ED and I look forward to getting to know him better and look forward to working with him in the future. I know no matter what changes we go through our core values and mission does not waver, we are here to serve the community around us, by fostering healthy relationships between children and their caregivers.

## Success Story

I just wanted to share what a unique and wonderful place I have found it. Renee, Ingrid and Eva truly care and this shows to all the parents and caregivers who attend.

I have tried the Strong Start program as well and must say that, as the mother of a 2 year old, it cannot compare. Perhaps I'll feel differently when my daughter is older and I want her to prepare for kindergarten but, for now, SVFP has our vote!

I was trying to explain the difference to a friend - that SVFP is more relaxed and friendly. I couldn't really put my finger on it, but then one day I heard Renee describing it and she put into words what I was trying to say: Strong Start has an academic goal, but the SVFP has the goal of "community".

Simple, but what a difference it makes! Their goal of community trickles down to those who attend and can be seen in the way that parents introduce themselves to newcomers and get to know each other.

Now Strong Start is a wonderful and needed program but, when my daughter and I attended, we felt very out of place. I was one of only two people speaking English and none of the other parents/grandparents bothered trying to include us.

At SVFP, however, even when we don't speak the same language, other moms and grandparents will still "communicate" - smiling and nodding as our kids play side by side. And Renee, Ingrid and Eva are always circulating and bringing people into conversation with each other or stopping to ask how we're doing.

So a big thank you to all the SVFP staff (my apologies if I'm forgetting some).

SB

# Impact Statements

*“Coming to Family Place was a turning point for me.”*



## Success Story

“After just a few weeks of coming we looked forward to seeing the same faces and the developing friendships. Our children were getting many significant benefits from coming, not just because of the variety of toys and activities, but also having the familiarity of the people from week to week, and having routine.”

# Programs

## SVFP and Fraserlands Family Drop-in



**TOTAL INDIVIDUAL FAMILIES:**

**851**

**TOTAL ADULT VISITS:**

**8,455**

**TOTAL CHILDREN VISITS:**

**9907**

**TOTAL VISITS:**

**18,362**

HEALTHY  
TOGETHER  
PARENT EDUCATION

POSITIVELY INSPIRED  
PARENTS (P.I.P.)

MOTHER GOOSE  
CIRCLE OF SECURITY

GREENLIGHT TO  
CONNECTING THROUGH FOOD  
BUILDING CULTURE THRU FOOD AND  
NUTRITION

Nobody's  
Perfect

EARLY YEARS' LITRACY

HOURS OF PARENTING  
WORKSHOPS OFFERED:

215 hours

NUMBER OF DIFFERENT  
WORKSHOPS:

8

TOTAL ADULT ATTENDANCES:

1,439

TOTAL CHILDREN ATTENDANCES:

1,689

*"I felt welcomed as soon as we walked in and were quickly greeted by a staff person."*

### Success Story

SVFP has taught us so much about creating an environment that enriches and grows the hearts, minds and bodies of not just children, but also the parents and caregivers that walk in the door. Seeing and caring for the inner worlds of people seems integrated into the culture and practices here, and I am so grateful that such a place exists where many families get to walk in and be held and nourished.

HM

# Impact Statements



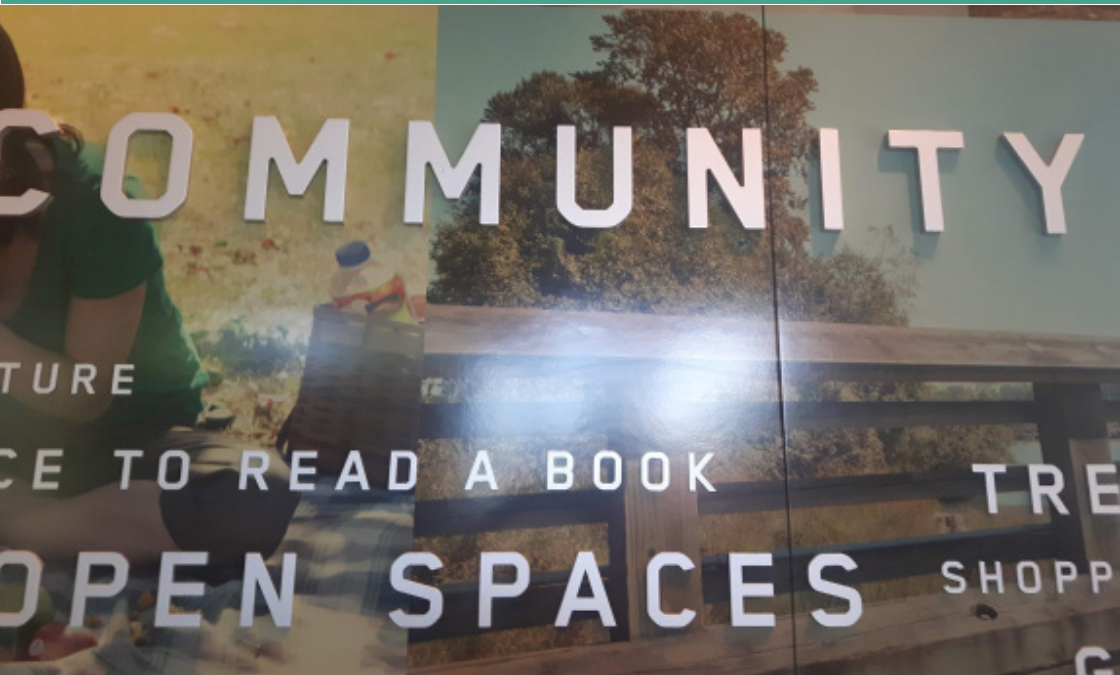
*"I appreciated the freedom to choose from several activities, to chat with people, and enjoy a cup of tea and coffee."*



## Kids Care Preschool



# Partnerships and Community Outreach



EFL Properties Ltd/Wesgroup

Family Services of Greater  
Vancouver

Pacific Immigrant Resource  
Society

Growing Eden

Vancouver School Board

5 Family Places Partnerships

Vancouver Public Library

South Community Health  
Centre

South Vancouver  
Neighbourhood House

Recreation Foundation

DaCoda Literacy Foundation

## In-Kind Donations

### TOTAL VALUE:

# \$8,418



Volunteer Contributions Total Value:  
**\$24,755**

Board of Directors Contribution Total Value:  
**\$5,825**



## Board of Directors:

Paula Fitzpatrick  
 Andrea Pohlers  
 Lal Dhillon  
 Angie Blair

Sumatra Quiring  
 Wendy Ma  
 Lindsay Bogunovic  
 Jannie Szeto

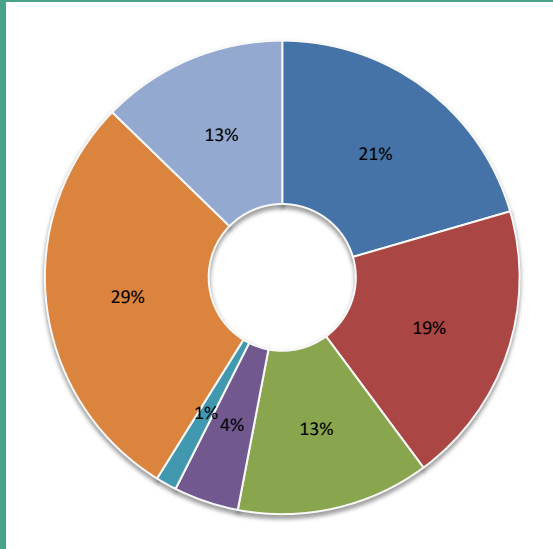
## SVFP Staff Team 2018-2019:

Kimberley A Berger  
 Victoria Ragas  
 Ingrid Rios  
 Carrie Cassidy  
 Eva Joung  
 Maiya Aliyeva  
 Siu, Erika King Yin  
 Carmen Ho  
 Shafani Riyaz Mohamed  
 Ann Asselstine

Renee Parker  
 Kenia Borges  
 Manjit Garcha  
 Chi Charchuk  
 Fatima Nafis  
 Valerie Lai  
 Farida Yasmin  
 Fazelat Khan  
 Lexi Hilderman  
 Brittany Balagot



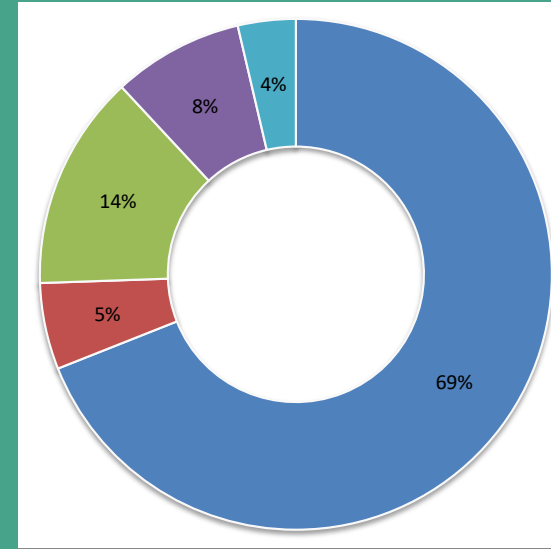
# Finances



**TOTAL  
REVENUES:**

**\$459,624**

Ministry of Families and Child Development/CCOF, Subsidies	\$83,085
City of Vancouver: CORE, FL & Enhancement Grant	\$87,584
BC Gaming	\$60,690
Westminster Savings Foundation	\$20,000
HRDC Summer Jobs	\$10,231
Kids Care Fees	\$143,314
Donations, Fundraising, & Small Grants	\$54,720



**TOTAL  
EXPENSES:**

**\$456,526**

Wages & Benefits	\$314,021
Program Supplies & Equipment	\$22,148
Administrative, Office Expenses, & Accounting	\$61,849
Occupancy Cost: Insurance, Utilities, Maintenance, Janitorial, & Amortization	\$41,243
Other: Volunteer Support & Professional Fees	\$17,265